

ACC Learn Guide: Logging in and Accessing courses

This is a guide for users on how to access, log in, and navigate your new online learning portal

Accessing the system

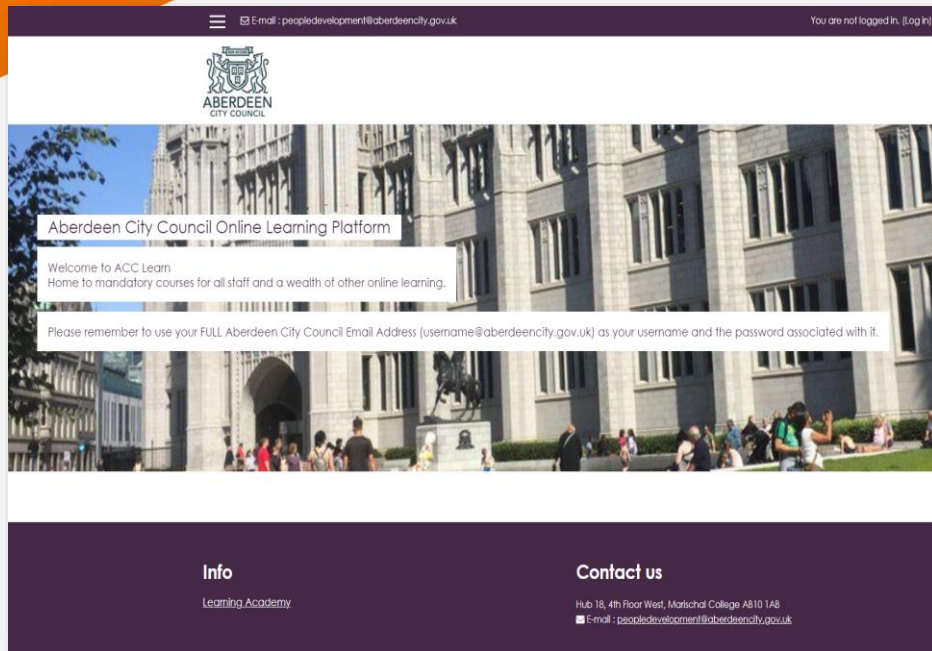
ACC Learn has the benefit of being accessible on your personal or mobile devices, as well as council computers.

To access ACC Learn, click on the internet browser of your choice:



Then, type in the web address: <https://learn.aberdeencity.gov.uk/>

Logging in



You will be presented with either one of these screens (depending on the device you are using) when you have typed in the web address into your internet browser.

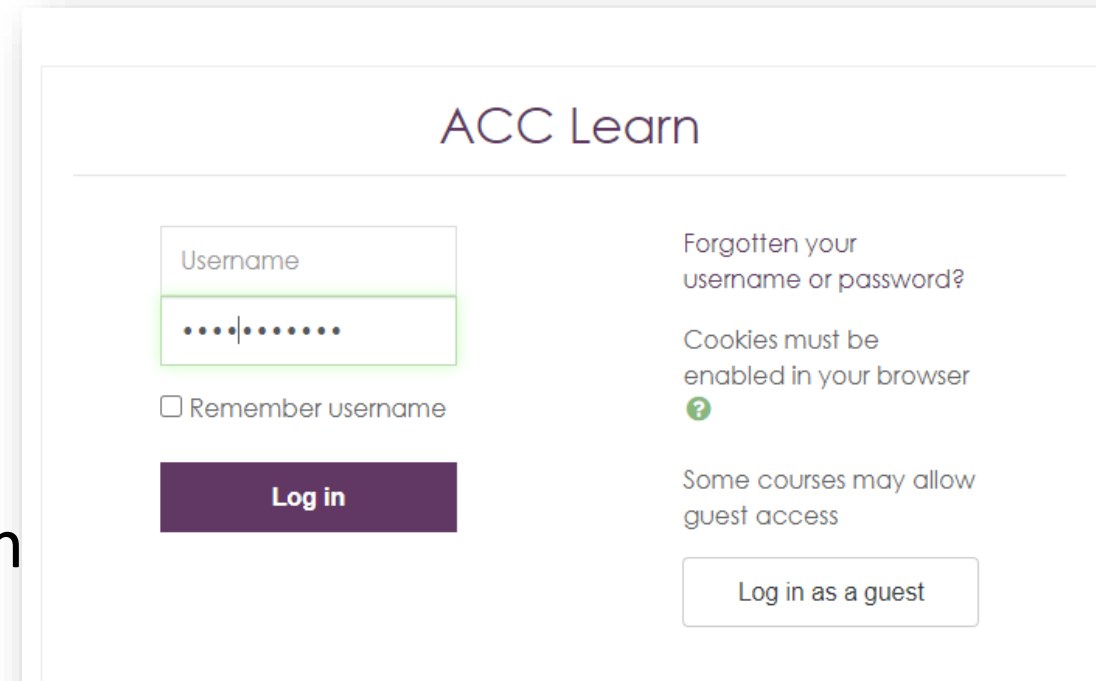
To log in to ACC Learn, click on the words **Login in** at the top right of the screen.

You are not logged in. (Log in)

Logging in

This screen will then appear.

To log in to your account all you need to do is enter the full **email address** and **password** you already use to login to your Aberdeen City Council computer/laptop device. For example jsmith@aberdeencity.gov.uk



The screenshot shows the ACC Learn login interface. At the top, it says "ACC Learn". Below this, there are two input fields: "Username" and "Password". The password field contains several dots and a cursor. To the right of the password field, there is a link "Forgotten your username or password?". Below the password field, there is a checkbox labeled "Remember username". A purple "Log in" button is positioned below the "Remember username" checkbox. To the right of the "Log in" button, there is a message "Cookies must be enabled in your browser" with a green question mark icon. Below this message, it says "Some courses may allow guest access" and a "Log in as a guest" button.

When you have done that, click **Log in**



Your profile and dashboard

When you first log in to the system you may be presented with a screen which has your name and is blank in the email address section. Please enter your council email address, and you should not be asked to do this again.

In future logins, your personal dashboard will appear. This will show the courses you are in the process of completing in the '**In progress**' tab, and to see any courses you have **successfully completed in ACC Learn**, a list of these can be found in the '**Past**' tab.



test account

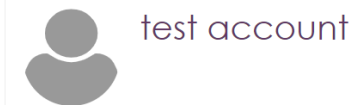
▼ General

First name

Surname

Email address

- Required



Timeline Courses

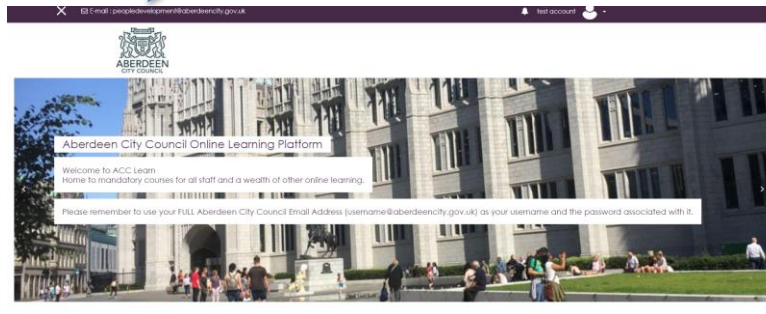
In progress Future Past

No in progress courses

Home screen



Clicking on the Aberdeen City Council logo at the top left of your screen will take you straight to the home screen.



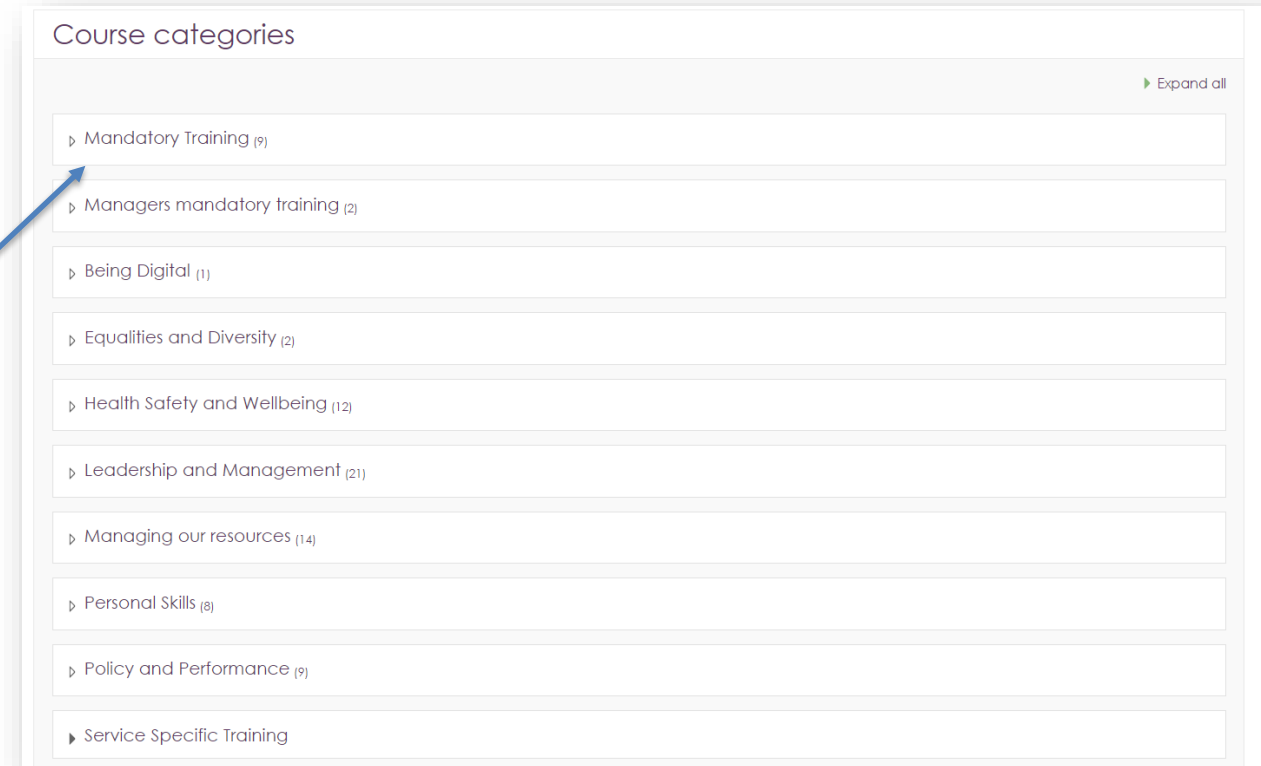
You can do this any time you need access to the home screen.



Accessing online learning

When you are on the home page, **scroll down the page** to see a list of the various online courses you have access to.

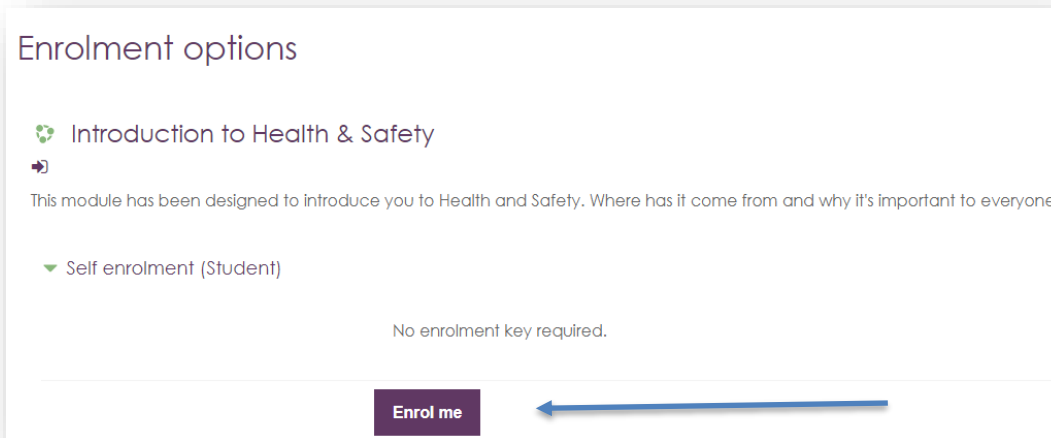
As an example, let's click on the **Mandatory Training** category to see the list of courses you are required to complete as an employee of Aberdeen City Council.



Enrolling on to a course

After you have clicked on the Mandatory Training section you will be presented with a list of courses that you will need to enrol yourself on to.

Enrolling on to a course basically allows you to access the content of that course and means you can be updated if any changes are made to the course in the future.



The screenshot shows a web interface for course enrolment. At the top, it says 'Enrolment options'. Below that, there is a course titled 'Introduction to Health & Safety' with a small icon and a right-pointing arrow. A description follows: 'This module has been designed to introduce you to Health and Safety. Where has it come from and why it's important to everyone.' Underneath, there is a dropdown menu labeled 'Self enrolment (Student)'. Below the dropdown, it states 'No enrolment key required.' At the bottom of the interface, there is a purple button labeled 'Enrol me' with a blue arrow pointing to it from the right.

To enrol yourself, all you do is click on the course you want to access (for example, Introduction to Health and Safety training) and then click '**Enrol me**'

Accessing course content

After you have clicked to enrol onto a course, you will have full access to its content. For some courses, you simply click '**Enter**'.

A pop up window will appear, and you will then be able to complete the course.

Click Enter to begin course

Number of attempts allowed: Unlimited

Number of attempts you have made: 0

Grading method: Highest attempt

Grade reported: None

Mode: Preview Normal

Enter



If you click on the mandatory course **Corporate Parenting**, you can see another example of how a course can be presented on ACC Learn.

Instead of this course coming up in a separate pop up window like we can see in the Healthy and Safety course, all the necessary information and learning is either contained within the page or links to necessary learning material.



The screenshot shows the 'Corporate Parenting' course page on ACC Learn. The page title is 'Corporate Parenting' with a settings gear icon in the top right. Below the title is a breadcrumb trail: 'Dashboard / My courses / Corp Parenting'. The main content area is titled 'Introduction' and includes a progress indicator 'Your progress' with a green checkmark. The content is organized into sections, each with a document icon and a progress checkbox:

- Your Expectations** (checkbox unchecked): A paragraph explaining the purpose of the training refresh and the need for a questionnaire.
- Questions for Reflection** (checkbox checked): A paragraph asking for reflection on the training, followed by a bulleted list of four questions related to care-experienced people and organizational support.
- Course Aims** (checkbox checked): A bulleted list of five aims, including stating what it means to be a good Corporate Parent, why it is important, describing the role, understanding the experience, and identifying corporate parents.
- Announcements** (checkbox unchecked): A section for course announcements.

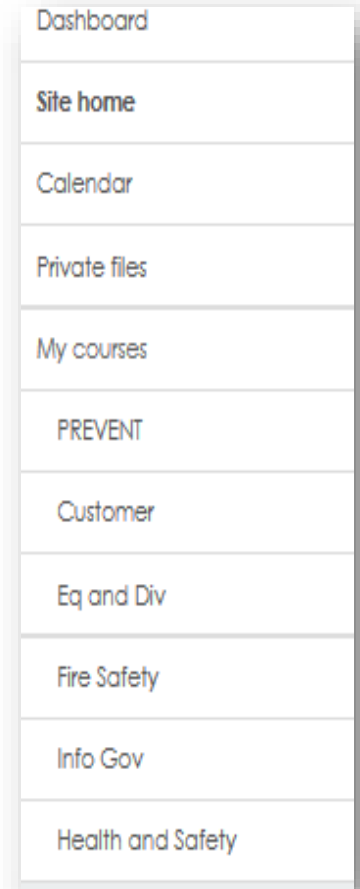
At the bottom of the page, there is a section titled 'Corporate Parenting' with a sub-item 'Corporate Parenting Course' and an unchecked checkbox.

Top tips

You can get quick access to any courses you have enrolled on to through your home screen.

To do this, you click the three lines icon at the top left of the home page. A side bar will then appear, and under 'My courses' a list of the courses you are enrolled in will show. You simply click on the relevant course, and you are taken straight to it's page.

Alternatively, there is also a search bar at the bottom of the home page which allows you to search for courses quickly using key words.

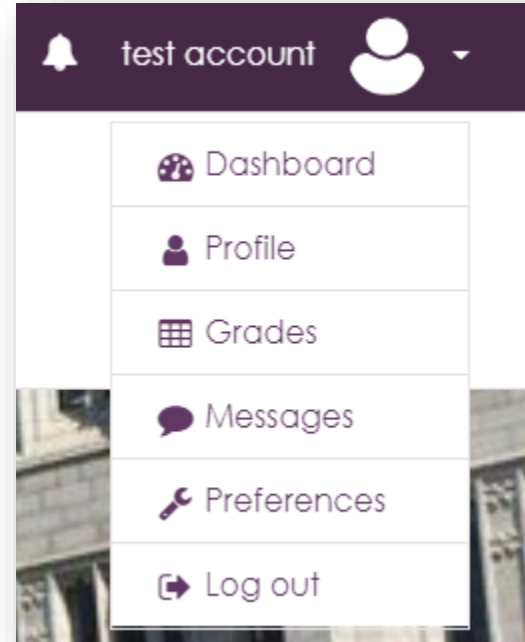


Logging out

When you are ready to log out of ACC Learn, you do this by:

1) Clicking on the person icon at the top right of your screen

2) Selecting '**Log out**'





Needing some assistance?

If you have any issues accessing the system or any of the courses, please email : peopledevelopment@aberdeencity.gov.uk

The team would be more than happy to help you out !