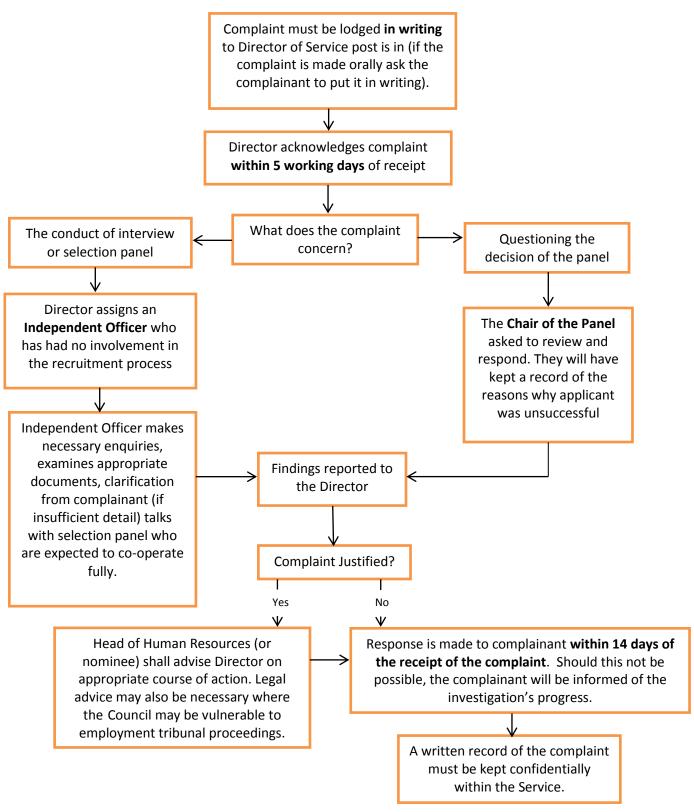
Procedure for Dealing with a Recruitment Complaint

In the event that an unsuccessful external or internal* applicant feels aggrieved by the failure to be shortlisted or appointed, and are dissatisfied with the explanation they receive from the recruitment panel, then they may wish to make a formal complaint. In these circumstances, this procedure will be applied.

(* Internal applicants may as an alternative raise a grievance under their respective grievance procedure.)



Note: An HR Adviser will provide advice as necessary